



March 18, 2020

In the face of COVID-19, we at Santen take our role in limiting the risk to our employees and our communities very seriously. We are continuously monitoring the situation and are taking all appropriate actions.

Santen's mission is to contribute to the well-being of patients, their loved ones and, consequently to society. Our core value 'Tenki ni sanyo suru' means we think carefully about what is essential, decide clearly what we should do, and act quickly.

Santen's manufacturing network is fully operational and as the global situation evolves, we will continue to take the steps necessary to safeguard the reliable supply of our medicines. We are mindful that our medicines are used to treat long-term conditions that have an impact on sight and quality of life.

To reduce the risk of infection and spread to our community, Santen has implemented and adhered to a strict work-from-home policy for all head office and field based employees.

Santen would like to recognize and thank all the front line health care professionals who continue to care for the health, safety and well – being of families in the community during these challenging and difficult times.

Santen will continue our commitment to do our part to protect and support communities we serve throughout this crisis.

Sincerely,

Carol Stiff
Head of Canada
Santen Canada Inc.